GREENFIELD COMMUNICATIONS

Wire Maintenance plan

Repairs to the wiring inside your home, with no labor or material charges.

The Wire Maintenance plan covers the diagnosis and repair of the inside wiring that brings our internet, phone and TV services through your home. With the plan, you pay no labor or material charges when a technician makes a repair the plan covers.

30 days
The plan takes effect 30 days after you order it.

1-year minimum
If you join after we've found the problem is in your wiring.

$50
To cancel in that first year.

What's covered

- Diagnosis
- Existing wiring
- Existing splitters
- Reterminating connectors
- Cable amps
- Wiring from the wall to a TV or receiver

What's not covered

- New wiring
- Adding more TVs
- Fishing or drilling holes
- New rooms
- Relocation
- Wrong input or bad batteries
- Repairing damage caused by others
- HDMI cables
- Additional Ethernet or phone connections
- Customer-owned equipment (TiVo, routers, printers, range extenders, fax machines, etc.)
- Removing and disposing of old cables
- Inside wiring of RVs or other movable structures
- Damage from natural disasters, floods or fires
- Vandalism

To add the plan, or to book a repair, call technical support at (888) 230-0020, option 1.